

ASHWORTH P H O T O G R A P H Y

Location Photography

Frequently Asked Questions!

What does the session fee include, and how long will the shoot last?

The fee includes travel expenses, the time for the shoot, editing and preparation of the images and the viewing appointment. A location shoot can last up to around two hours although sometimes the best pictures are taken within the first 20 minutes! If there are younger children involved then often the session time will be guided by them.

Can we include extended family members in the photographs?

Yes. There is no limit on the number of people for a shoot on location.

How many photos will be taken?

Mark will take as many pictures as necessary to give you a wide choice. There is no limit on the number taken although it is usually determined by the number of people involved in the shoot and the co operation of younger children!

What should we wear for a shoot?

Always wear clothing that is comfortable but flattering. We will give you guidelines on what to wear when you book your session.

What happens if one of us is unwell?

We will arrange an alternative appointment and transfer your booking fee to that appointment. Sessions fees are payable when booking, either by cheque or credit card. They are non refundable and reserve the photography time for your session. If you need to change your appointment please give us at least 48 hours notice, and we will be happy to re-schedule at no extra charge. If less than 48 hours notice is given your new booking will be charged at half the normal session fee (in addition to your original payment).

What happens if it's raining or the sky is overcast on the day of our shoot?

As an experienced photographer, Mark can shoot in lots of different lighting conditions and achieve stunning results. If the weather is very wet then it usually means re scheduling the appointment. If, however, you are not afraid of the elements then Mark is happy to shoot in all weather conditions – remember kids love splashing around in the rain!

Can we have a choice of Black & White as well as colour?

Everything is taken in colour on the best camera equipment. We will use our professional judgment and present you with a choice of images, normally in a selection of both colour and black and white. Your preferences are discussed before the session but if you are unsure then we can offer any images in either finish.

Do you retouch or enhance the pictures?

Every care is taken to ensure your pictures look amazing. All images are individually balanced for colour, density and contrast. Modern techniques are used to retouch and enhance all images where we feel necessary. We do not charge extra for this service.

How do we select the photographs that we want to order?

The images are viewed at our studio where they will be projected on to a screen. After an initial slideshow we will be on hand to help you select your favourites. The viewing normally takes about an hour and we strongly suggest that all adults attend. In our experience if you come alone it can be very difficult to make decisions. We also recommend that children do not attend as they become restless and can be a distraction.

prices mentioned in this document can change without notice

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What if other family members want to see the photographs?

We advise that you bring them to the viewing, or we are happy to arrange a separate appointment for them. If, however, they are unable to do this, then we can upload them to our website and they may select on line. There is a charge of £150 for this service – which is deducted from any orders placed on line.

Do we have to make a decision at the viewing?

We dedicate our viewing sessions to choosing your pictures and placing your order: You will find selecting your images easier than you think. We are there to help you to make your choices and often suggest various ways of displaying your portraits. We do advise that you give some thought to where you would like to hang your pictures and the style of presentation you prefer, whether it be mounted and framed or a choice from our contemporary frameless options.

Can we get a set of proofs?

We do not print proof images. We only print the pictures you order, but the pictures can be viewed on line. There is a charge of £150 for this service – which is deducted from any orders placed on line.

Can we print these images off and keep them?

Copyright law protects all images, and we respectfully remind you that it is illegal to do so.

What happens if we want a reprint, several years from now?

We keep all our images and archive them, so they are always available for re orders or replacements.

How much will it all cost?

Obviously the cost will depend on the amount of pictures you choose, the size and presentation choice of them.

Do you offer discount?

We do not wish to compromise our service or the quality of our products therefore we are unable to offer discounts on our product prices. However from time to time we offer our existing customers reduced shoot fees to honour their loyalty.

Do we have to have our pictures framed?

There are many choices for the presentation of your pictures, from albums to frames to stylish contemporary displays such as Canvas wraps. We take great pride in our photography and want you to have the ultimate portraits that will look fantastic in your home. We use nothing but the best materials to enhance the presentation of your pictures and we can assure you that the investment you make will be worth every penny. We know how many unframed professional pictures get stuffed in a drawer or put on top of the wardrobe! We are however happy to provide smaller images unframed for friends and family.

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